SISTEMA DI GESTIONE DEI DATI PERSONALI

Dear Customer/Supplier,

In compliance with EU Regulation 2016/679 (GDPR), which governs the protection of individuals and other subjects with respect to the processing of personal data, based on principles of lawfulness, fairness, transparency, confidentiality, and rights (Art. 5 of the GDPR), and pursuant to Art. 13 of the GDPR, we provide the following information, summarized in the table below:

DATA CONTROLLER	MATERMACC S.R.L., registered office at Via Leonardo da Vinci 2/c - 39100 Bolzano BZ Email: privacy@matermacc.it; Phone: +39 0434 85267
PERSONAL DATA PROCESSED	 Data relating to natural persons processed by the Company for the conclusion and execution of contractual relationships with its customers/suppliers (data of the Legal Representative signing the contract on behalf of the company, data of employees/consultants of the customer/supplier involved in contractual activities). Data concerning special categories of data as required by health and safety regulations in the workplace, and any judicial data contained in public databases.
PURPOSE OF PROCESSING	 Establishment and execution of contractual relationships with customers/suppliers Administrative and accounting obligations Compliance with laws, regulations, EU directives, or orders from authorities Verification, exercise, and/or defense of the Company's rights in court Sending via email, mail, SMS, or phone calls: newsletters, commercial communications, and/or advertising material regarding products or services offered by the Data Controller, and surveys on service quality.
DATA RETENTION PERIOD	 Contract duration After termination of the contractual relationship, for 10 years or as otherwise required by applicable law Longer or specific retention periods may apply under sector regulations or for legal defense purposes In case of litigation, for the entire duration of the proceedings until all appeal terms expire Commercial communications: data retained for 2 years after contract termination or until objection is expressed After these periods, data will be destroyed, deleted, or anonymized, in line with technical deletion and backup procedures.
LEGAL BASIS FOR PROCESSING	 Activities necessary for contract execution or compliance with legal obligations The Data Controller can clarify the legal basis for each processing upon request Commercial communications in an existing B2B relationship, according to the guidelines of the Supervisory Authority and GDPR, fall under the Data Controller's legitimate interest (soft spam).
DATA PROVISION	Mandatory as strictly necessary to achieve the above purposes; failure to provide data makes it impossible to fulfill these purposes.

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DATA RECIPIENTS	 External parties acting as independent controllers or processors appointed under Art. 28 GDPR (e.g., Public Entities, Authorities, Consultants, and service providers). The full list of recipients and processors appointed by the Data Controller is available at the registered office.
AUTHORIZED PERSONNEL	Employees of company functions responsible for achieving the above purposes, expressly authorized and adequately instructed.
TRANSFER OF PERSONAL DATA	 Some personal data may be transferred to recipients and processors (appointed by the Data Controller) located in non-EU countries, in compliance with principles of lawfulness, fairness, transparency, and confidentiality (Arts. 44 et seq. GDPR). If data is transferred to third countries, applicable legal principles are observed; each transfer is assessed individually, and the data subject may request detailed information.
DATA SUBJECT RIGHTS AND COMPLAINTS	 Right to withdraw consent (Art. 7): revoke consent at any time, subject to mandatory legal obligations at the time of withdrawal Right of access (Art. 15): obtain confirmation of processing and access to personal data and related information Right to rectification (Art. 16): correct inaccurate data Right to erasure (Art. 17): delete data in specific cases (e.g., consent withdrawal, purpose achieved, unlawful processing), with exceptions (e.g., legal obligations, defense in court) Right to restriction (Art. 18): restrict processing under certain conditions (e.g., contesting accuracy, unlawful processing, legal defense needs) Right to data portability (Art. 20): receive personal data in a structured, machine-readable format (JSON, XML, CSV) Right to object (Art. 21): object to processing when based on legitimate interest or public interest tasks, subject to limitations Right to lodge a complaint (Art. 77): file a complaint with the competent Supervisory Authority in the Member State of residence, workplace, or where the alleged violation occurred. All rights can be exercised by sending a request to the Data Controller using the contact details provided in this notice.
San Vito al Tagliamento	Data controller MATERMACC S.R.L.
12/11/2025	